MOBILE APP FEATURES

The KTVAECU[®] Mobile App¹ lets you manage your accounts wherever you are! All you need is your mobile device.

The **Menu** (shown below) shows all the features you can access through the app.

KNOXVILLE TVA EMPLOYEES CREDIT UNION	
🖭 Welcome	
	O Locations
\$ Accounts	🛄 Apply for Loan
Move Money ~	% Rates
Check Deposit	eStatements
Send Money	🧭 Quick Access
➡ Transfers	Quick Balance
Bill Pay	About Us
🛆 Control My Card	Settings
Credit Score	
(Money Desktop	
Cashback Offers	
Travel Notifications	SETTINGS Select Settings to manage your password, personal information and app preferences

MOBILE APP FEATURES 1

ACCOUNTS

The Accounts Tab shows all your KTVAECU accounts, including loans and cross-accounts. Tap the account you want to review to see its transaction history. You can also access several other features through the quick buttons located at the top.

Amount	\$0.01
ADD A DESCRIPTION	
test	52
FROM ACCOUNT	
Choose From Account	>
TO ACCOUNT	
Choose To Account	>

TRANSFERS

HOW TO MAKE A TRANSFER:

- 1. Select Transfers in the menu.
- 2. Fill in the amount you would like to transfer.
- 3. Choose which account the transfer will come from.
- 4. Choose which account the transfer will go to.
- 5. Select Confirm.

HOW TO MAKE A LOAN PAYMENT:

You can make your loan payment easily through the mobile app. If you would like to make your payment from one of your KTVAECU accounts, simply make a transfer from that account to the loan.

If you are paying from another financial institution, select the loan and then select Make A Payment2. There is a \$5.00 convenience fee charged for payments from another financial institution.

QUICK TIP

If you want to pay your loan payment from your KTVAECU[®] account, make a transfer.

Federally Insured by NCUA. 2. Fee for loan payments made online through Make A Payment is \$5.00 per payment. Effective August 12, 2022, \$5.00 per payment fee is waived when payments are made using Make A Payment online/mobile link for KTVAECU Visa(R) Platinum and KTVAECU Business Visa credit cards. Some restrictions may apply. Ask for details.

ACCOUNTS		
REGULA	R SHARE ACC	т •
	Deposit limit: \$	1,500.00
TIEM TOP T		
TAKE PHOTOS	D DEL	ETE
	Front	Back
	ta	ta
Amount	\$\$	\$\$\$\$.¢¢
Amount	\$\$	\$\$\$\$.¢¢
Amount Deposit incomplete: • Take photos	\$\$	\$\$\$\$.44
Amount Complete: Take photos DEPOSIT: 1 ITEM @ \$0.00	\$\$:\$\$\$\$.¢¢
Amount Ceposit incomplete: Take photos DEPOSIT: 1 ITEM @ \$0.00	\$\$	\$\$\$\$.44
Amount Ceposit incomplete: Take photos DEPOSIT: 1 ITEM @ \$0.00 CHARGE ADD ITEM	€ \$\$ € SUBM	\$\$\$\$.44

CHECK DEPOSIT

HOW TO USE MOBILE CHECK DEPOSIT3:

- 1. Select Check Deposit in the menu.
- 2. Choose which account to deposit the check.
- 3. Select Take a Photo to upload front and back
- images of the check. (Allow camera access.)

4. Follow the instructions to line up the check in the viewfinder, then tap to take a photo, or select Auto to have the picture taken automatically.

5. Enter the amount of the check.

6. To deposit multiple checks, tap Add Item and repeat steps 4-6.

7. Tap Submit.

QUICK TIP

Multiple checks can be submitted within one deposit session by clicking Add Item.

Send Money

SEND MONEY⁴

HOW TO USE SEND MONEY:

- 1. Select Send Money in the menu.
- 2. Tap Add New Contact.
- 3. Enter the recipient's name.
- 4. Enter the recipient's phone number or email address.
- 5. Tap Submit.

6. Under Funding Account, select which of your

KTVAECU accounts you would like to pull the funds from

7. In the Amount box, type the amount you would like to send.

8. Tap Submit.

	~
Add New Contact	
Funding Account	
	~
Amount	
\$	

Fill out the form below to send

LIMITS

- **\$1,000.00** per transaction **\$10,000.00** per 30-day rolling limit
- **\$4,000.00** per day
- **25** transactions per day.

QUICK ACCESS

Need to log in to the Mobile App fast? With Quick Access, you can log in to the mobile app without entering your username or password. Some features may still require manual password entry for security purposes.

11	:10 🖬 🖉 🕷 i	NE S ^{aler} al 🗎
÷	QUICK BALANCES TAP TO TURN OFF.	Z
	Jun 08, 2021 As of 11:10 AM, your balances are	c
	Wedding Fund	\$0.00
	Main Ck	
	Credit Card	
	Joint Savings	\$0.00
	Joint Checking	

QUICK BALANCE⁵

With Quick Balance, you can access your account balances without having to log in. Here's how to set it up:

HOW TO USE QUICK BALANCE:

- 1. Select Quick Acess.
- 2. Tap Enable Quick Access.
- 3. Create a PIN.
- 4. Select Settings in the menu.
- 5. Select Quick Balance Preferences.
- 6. Select which accounts you want to

appear on Quick Balance.

Now, you can just swipe right at any time to see your balances! You can always manage your Quick Balance Preferences in the Settings tab.

CASHBACK OFFERS⁶

To start earning extra cash with Cashback Offers:

- 1. Select Cashback Offers in the menu.
- 2. Select each offer to see terms and conditions.
- 3. Select the plus sign to activate the offer.

You can check to see if the offer is activated by tapping the offer and making sure the green activated text to the right is there. Cashback funds are deposited at the end of the following month of purchase.



Federally Insured by NCUA. 5. Some restrictions may apply. Message and data rates may apply from your wireless carrier. Ask for details. 6. Personalized offers based on spending habits. No information is provided to third parties. Cashback Rewards deposit time varies based on merchant policies. Excludes business accounts.

MOBILE APP FEATURES 4

BILL PAY⁷

You can manage Bill Pay payments by selecting Bill Pay in the menu. Here, you can:

- Add Payees
- Make Payments
- View Pending Payments
- Delete Scheduled Payments

CREDIT SCORE⁸

Check out the Credit Score tab to check your score, get tips on improving or maintaining your score, and more. Credit Score is available for the primary account holder only.

LOCATIONS

If you're ever looking for a branch or ATM⁹, check out the **Locations** tab in the menu. You can type in your zip code to find the branch or ATM closest to you.

APPLY FOR LOAN¹⁰

You can easily apply for a loan or credit card wherever you are without visiting a branch! Simply select **Apply For Loan** in the menu.

MONEY DESKTOP¹¹

MoneyDesktop is one of the best tools to help you manage your budget!

- View Transactions By Category
- See Net Worth
- View Accounts From Other Financial Institutions
- Get Debt Management Tips

VIEW CURRENT RATES¹²

If you're ever curious about loan or deposit rates, you can always select **Rates** in the menu to see up-to-date rates!

Federally Insured by NCUA. 7. Available to qualifying Members. Some restrictions may apply. Message and data rates may apply. Ask for details. 8. Credit Score available for primary account holder only. Some restrictions may apply. Ask for details. Message and data rates may apply from your wireless carrier. 9. Allpoint, Co-Op Financial Services and KTVAECU ATMs are surcharge-free for all Knoxville TVA Employees Credit Union cardholders. Your financial institution may impose a separate service fee on a transaction conducted at an ATM it doesn't own. 10. Available to qualifying Members. Eligibility for products and services may be subject to credit approval. Rate may vary based on creditworthiness. Some restrictions may apply. 11. Some restrictions may apply. Ask for details. 12. Rates listed are the lowest rates available for each loan product. Payment examples are based on the lowest rate. Rate may vary and is determined by your credit qualifications, amount financed, collateral and loan terms. To determine your actual rate, please contact any branch.

≡ Bill Pay	Pending Payments
🕂 Add Payee	Payment History
PAYEES	Help
Ktva Test *3456	>
Laura 123 *3456	>