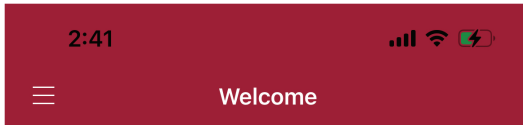
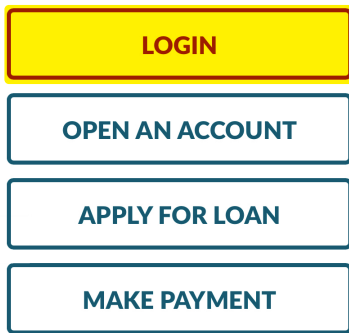


# MOBILE APP<sup>1</sup> SET-UP TIPS

It's quick and easy to set up the KTVAECU<sup>®</sup> Mobile App, so you can start managing your accounts anytime, anywhere!

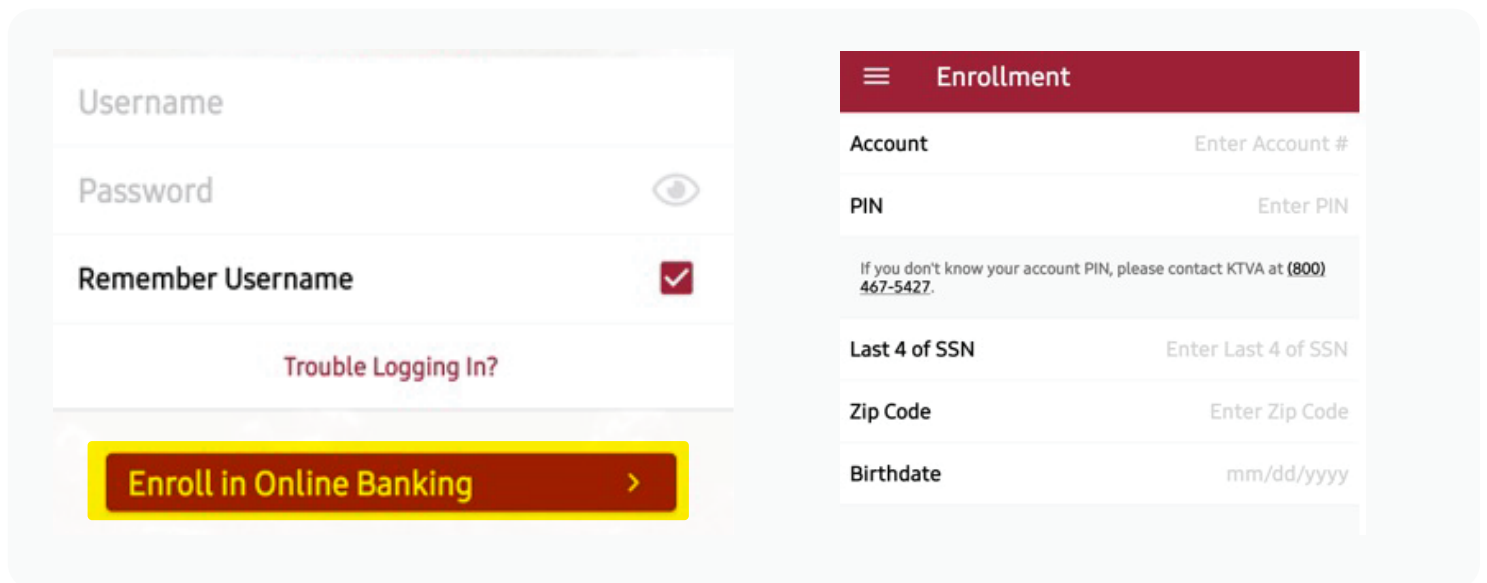


## WELCOME



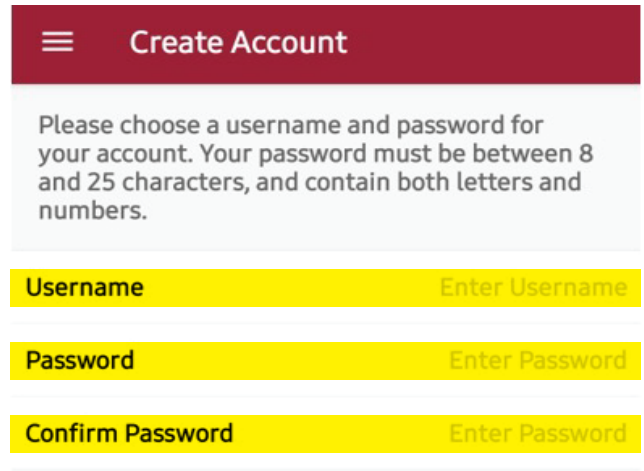
1. Download the KTVAECU Mobile App from the Google Play<sup>™2</sup> Store or Apple<sup>®2</sup> App Store.
2. Open the app and tap **Login**.
3. Choose **Enroll in Online Banking**.
4. Enter **Account Number** and **PIN**.

- When you enter your **Account Number** remove any zeros at the beginning and any suffixes at the end.
- If a branch representative gave you a **PIN** for Mobile Banking, enter it here. If not, the PIN will be the last four numbers of the primary account holder's Social Security Number.
- Enter the last four numbers of the primary account holder's Social Security Number. If this is a business account, enter the last four of the EIN.
- Enter your Zip Code and Date of Birth.

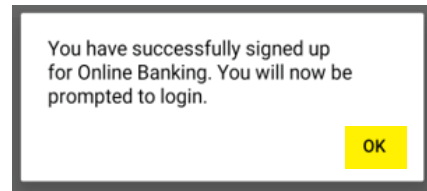


## 5. Set up Username and Password.

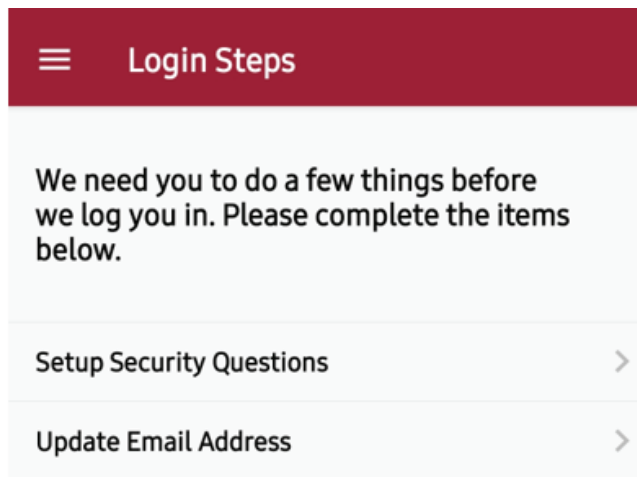
- Neither your username nor password can be your email address.
- Neither your username nor password can be your Social Security Number.
- Your username must be between 5 and 25 characters and contain a mixture of letters and numbers.
- Your password must be between 8 and 24 characters and contain a mixture of letters and numbers.
- Your password is case-sensitive.



6. A confirmation message will appear verifying the account is registered. Tap **OK**.



7. Enter the **Username** and **Password** you created. If you're using an iOS device, tap **Go** or **Done** on the keyboard. If you are using an Android™ device, select **Login** at the top right.



8. Select **Setup Security Questions**. Here, you will select security questions and answers to use if you ever need to recover your password.

9. Select **Update Email Address** to confirm your email address is correct.

Once you've completed these steps, **you're ready to access your accounts with the mobile app!**