



301 Wall Avenue
Knoxville, Tennessee 37902
(800) 467-5427
tvacreditunion.com

May 7, 2018

Dear Mountain Lakes Member,

Mountain Lakes Community Federal Credit Union Members voted to approve a merger with Knoxville TVA Employees Credit Union. We are pleased to announce the merger will be effective July 1, 2018. At this time, your membership will be transferred to Knoxville TVA Employees Credit Union, and we couldn't be happier to welcome you to our family!

This merger demonstrates a shared commitment on behalf of both credit unions to grow stronger and remain highly competitive in today's financial marketplace. By combining resources, we will be able to offer an enhanced selection of products and services.

Founded in 1934 by a small group of TVA employees looking for a safe place to save their money, Knoxville TVA Employees Credit Union remains a community-based Credit Union with a commitment to helping Members grow financially. Making Members feel at home and satisfied with their experience is a top priority. The entire Credit Union team is ready and more than happy to assist you with the friendly, knowledgeable, and professional service you deserve.

The same smiling faces who have been serving you for years will be serving you in the same locations! All employees of Mountain Lakes Community Federal Credit Union will remain employed through Knoxville TVA Employees Credit Union and will be available to assist you with any financial needs.

As the transition takes place over the next several months, we plan to make the process as smooth as possible, with minimal impact on your day-to-day banking activities. Account conversion is scheduled for July 1, 2018. As that date draws near, all the specifics will be communicated to Members. Keep an eye on your mailbox for additional merger information.

On behalf of Knoxville TVA Employees Credit Union, thank you for your trust and continued Membership!

Sincerely,

A handwritten signature in black ink, appearing to read "Glenn Siler".

Glenn Siler
President / CEO
Knoxville TVA Employees Credit Union