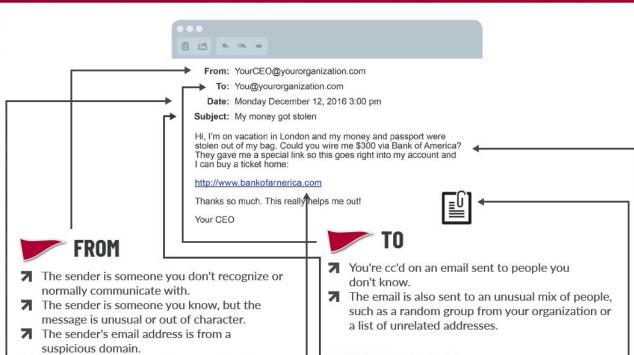
# **EMAIL RED FLAGS**





## DATE

■ The email is something you would expect during normal business hours, but it was sent at an unusual time, like 3 AM.

The email is unexpected or unusual and

contains a hyperlink or attachment.



#### HYPERLINKS -

- Hyperlinks included in the email show a different link-to address when you hover over them with your mouse.
- The email only contains long hyperlinks with no further information.
- 7 The email contains a hyperlink that misspells a known website.
- For instance, www.bankofarnerica.com the "m" is really two characters "r" and "n".



# **SUBJECT**

- The subject line is irrelevant or doesn't match the message content.
- 7 The email message is a reply to something you never sent or requested.



# **ATTACHMENTS** -

- The sender includes an email attachment you aren't expecting or makes no sense with the message.
- ▼ The attachment is a possibly dangerous file type.



### CONTENT

- The sender urges you to click a link or open an attachment quickly to avoid something bad or gain something valuable.
- The email is out of the ordinary. It has poor grammar or spelling errors.
- 7 The sender asks you to click a link or open an attachment that seems illogical.
- You have an uncomfortable gut feeling about the sender's request to open an attachment or click a link.



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