

June 2018

We're ready for your next adventure!



KNOXVILLE



EMPLOYEES
CREDIT UNION



Traveling this summer? Take us with you!

Summer is here, which often means so are vacations! When you're traveling this summer, be sure to download the Credit Union's mobile app so you don't skip a beat with your finances!

Is It Secure?

Yes, the mobile app is a secure way to manage your account! To login to the app, you first must access your phone. If you have a passcode on your phone, you'll need to enter it, open the Credit Union's mobile app, then enter your online banking passcode. To keep it secure but make it easier for you, you can also set a four-digit PIN or enable thumbprint recognition for the mobile app. This layered approach helps keep your account safe and secure!

View Real-Time Info & Set Travel Notifications

Did you know the Credit Union monitors card usage to determine what normal usage is for your card based on your spending habits?

When your card is used in a new city or destination, it alerts us of potential fraudulent activity. This is another layer of security we provide for your account! To ensure uninterrupted card services while on vacation, let us know your travel dates and destinations by sending us a message through the website on our support page, in online banking or right from the mobile app. Now, you can rest easy and enjoy your vacation!

Get Cashback for Shopping

With your Credit Union debit card, some merchants offer cashback for shopping with them! To view offers, log into the mobile app or online banking and look for Cashback Offers. To activate an offer, just click on the merchant! When you use your debit card with them during the offer period, you can receive up to 15% cashback on your purchases. So, be sure to check out what offers are available to you before you travel!

Announcements

Independence Day Hours

Wednesday, July 4, 2018

All Credit Union locations will be **closed Wednesday, July 4** in honor of Independence Day.

tvacreditunion.com

Federally insured by NCUA.

