

September 2018

# Stay secure, stay informed with online & mobile banking!



**KNOXVILLE**



**EMPLOYEES  
CREDIT UNION**





## Get secure, real-time information at your fingertips!

Buying things online has never been easier or faster. To ensure your financial information remains safe and secure while shopping online, here is some information about how we can help!

### Real-Time Information at Your Fingertips

Need to check your balance, transfer money or see if a deposit has been posted? You can access your account balance and keep track of your transactions in real-time through online banking or the mobile app. That means what you see in online and mobile banking accurately reflects your most up-to-date account information!

### Be Notified of Transactions

Waiting on a deposit? Sign up to receive an email or text alert every time a deposit posts to your account. No more waiting in line at a branch or on hold! All you have to do is login to online banking and set which notifications you want to receive!

## [tvacreditunion.com/manageyouraccount](http://tvacreditunion.com/manageyouraccount)

Federally insured by NCUA.

Some restrictions may apply. Message and data rates may apply. Deposit times may vary. Ask for details.

# Announcements

## Columbus Day Hours

Monday, October 8, 2018

All Credit Union locations will be **closed Monday, October 8**, in observance of Columbus Day.

## Member Appreciation Day

Friday, October 19, 2018

Stop by any branch location to celebrate YOU!  
Giveaways and refreshments while quantities last!

### Security is Our Priority

It's our top priority to keep your information secure, and we want to ensure you have a worry-free banking experience. Below are a few simple tips to help keep your personal information safe!

- ❑ Be suspicious of links. Scammers can disguise links in emails, so you end up going to unintended websites. If provided a link in an email, try opening a new browser window and typing in the website provided. This ensures you go to the website you're supposed to and not somewhere else!
- ❑ Don't give out your information! A Credit Union representative will never call, text or email you to ask for your account number, credit/debit card number, social security number, or PIN. If you receive a phone call requesting any of this information, ask for the caller's name and tell them you will call them back via the main Credit Union phone number.