

WAYS TO FIGHT FRAUD!

Your security is our top priority! While we always work to keep your accounts safer, there are steps YOU can take to protect yourself.

Establish Good Security Habits

To protect yourself from fraud, consider adopting these essential online habits:

➤ Strong Passwords

Longer passwords with uppercase, lowercase, numbers, and special characters are harder to crack!

➤ Two-factor Authentication (2FA)

Two-factor authentication is like a security guard verifying your identity before letting you access your account. It requires you to respond on another device with a passcode to make sure it's really you!

➤ Security Questions

Set up security questions with answers only YOU know.

➤ Vigilance and Privacy

Be careful of who has your information. Never carry sensitive documents like your social security card with you. Shred personal documents before you throw them away.

Stay in the Know with Account Alerts¹

Set up Account Alerts through online banking² or the KTVAECU[®] Mobile App³ to stay updated about account activity. Choose push, text, or email notifications for:

➤ Deposit

Get notified when a deposit posts to your account.

➤ Large Purchase

Receive alerts when a large transaction has been made on your account.

➤ Login

Know about login attempts on your account.

➤ Profile or Password Changes

Get alerted whenever your account information changes.

➤ New Device Added

Get notified when a new device has been added to your account.

Upgrade Your Card Security with Control My Card⁴!

It's never been easier to protect yourself against fraud and keep your money more secure. With just a few taps, Control My Card by KTVAECU lets you turn your card on or off, customize alerts, change your PIN, and more!



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